

Johna — the free claims-prep line for VSOs

Demo line (role-play a veteran): 561-567-9268 • Jonathan Davis, CEO: 863-390-0973

After the 21-22. Before the appointment. Free to veterans. Free to VSOs. Nothing goes to VA without you.

WHAT SHE IS

- A voice-and-text AI that works assigned veterans between the 21-22 and the appointment — claims prep, career transition, and someone to talk to.
- Not a representative. Never acts on a veteran's behalf, never touches credentials, never files. Drafts only; the accredited rep reviews and signs.
- No app, no download, no login. A phone number. Perpetual memory across calls and texts (patent pending); every call logs to the VSO.

WHERE SHE SITS

1. Veteran contacts your office; you file the 21-22.
2. You assign Johna. She works the prep — as many calls as it takes.
3. You get the folder the night before.
4. The appointment is the appointment. Not intake.

THE MODEL

- Free to veterans, free to VSOs — the model, not a trial.
- Funded by Phoenix Rising AI's paid AI-employee business. No grants to chase, no line item for your board, no bill later.
- Built to take business away from claims predators who charge veterans for help the law says is free.

WHAT SHOWS UP ON YOUR DESK

- **DD-214** located, or SF-180 started; checked against VBMS.
- **Every condition drafted** with the 38 CFR reference — drafts for your 21-526EZ, not filings.
- **Statements started** (21-4138, 21-0781) in the veteran's own words, gaps flagged.
- **Supporting docs** labeled and matched; 21-4142s ready to sign.
- **Intent to File done** — by the veteran, day one; confirmation in your report.
- **Career summary, benefits check, résumé draft** — GI Bill, VR&E, SkillBridge, VOSB path.
- **Full conversation report** — five minutes to read.

SECURITY

- No credentials, ever — Johna refuses passwords and codes.
- Encrypted in transit and at rest; built for HIPAA environments.
- BAA signed with every VSO partner before the first call.
- Architected to SOC 2 standards; your veterans' data is yours — never sold, shared, or trained on.
- Crisis rule: veteran in trouble → Veterans Crisis Line (988, press 1) and escalation to the human you name.

Proof, not promises: we graded a real day-long session — three calls, a seven-condition claim submitted by the veteran himself — and published the full report card, including the parts we're still fixing:
fclaimpredators.com/report

Johna is a support tool used by recognized Veterans Service Organizations and their accredited representatives, under their own representation. She is not a VA-accredited representative and does not prepare, present, or prosecute claims on any veteran's behalf, make eligibility determinations, or advise on benefit elections. She may guide a veteran through submitting their own Intent to File. All claims work is reviewed and submitted by the accredited VSO holding the veteran's VA Form 21-22. — Phoenix Rising AI LLC · Florida, USA · fclaimpredators.com